

East Petersburg Borough Special Needs Registry Frequently Asked Questions (FAQ)

What is the East Petersburg Borough Special Needs Registry?

The Special Needs Registry is a voluntary program that allows residents or their caregivers to share important information with local emergency personnel. This helps first responders better assist residents with medical conditions, mobility limitations, communication challenges, or other unique needs during emergencies.

Who can register?

Any East Petersburg Borough resident or caregiver with special needs that may affect emergency response can register.

Is there a cost to register?

No. Participation in the registry is completely voluntary and free of charge.

How is the information used?

The information is used to:

- Support emergency planning.
- Inform local first responders, particularly the East Petersburg Fire Company, of relevant emergency response needs.
- Help tailor response strategies better to serve residents during a disaster or other emergency.

Note: Registration does *not* guarantee rescue, evacuation, or emergency services during a disaster. It is a planning tool, not a service guarantee

Who can access my information?

- The Emergency Management Coordinator will have primary access to the submitted information.
- Borough front office staff may initially receive paper forms but will transfer them to the Emergency Management Coordinator.
- Only limited, non-personally identifiable data will be shared with the East Petersburg Fire Company through the Active 9-1-1 platform.

Residents may choose to submit paper forms in a sealed envelope for added privacy.

What information is shared with the Fire Company through Active 9-1-1?

Only critical information to aid emergency response will be included:

- Age of the registrant
- Key emergency considerations (e.g., non-ambulatory, blind, deaf, oxygen-dependent)

No personally identifiable information (names, birthdates, phone numbers, etc.) will be included in Active 9-1-1.

Is the information secure?

Yes. All data is kept confidential. Access to information is limited to emergency personnel.

How do I register?

There are two ways to register:

- Online: [Register here](#)
- In-Person: Visit the East Petersburg Borough Office for a paper form.

How can I update or remove my information?

You can update or opt out of the registry at any time:

- Online: [Opt-out or update information here](#)
- In-Person: Submit a completed opt-out form at the Borough Office.

Changes will be processed within 48 business hours.

What happens after I submit the form?

1. Online submissions notify the Emergency Management Coordinator automatically.
2. Paper submissions are received at the Borough Office, and staff notify the Emergency Management Coordinator.
3. The Emergency Management Coordinator inputs only the necessary emergency data into Active 9-1-1 within 48 hours.
4. This information is accessible only to East Petersburg Fire Company personnel.

Will neighboring emergency departments see my information?

No. The data stored in Active 9-1-1 is only accessible to the East Petersburg Fire Company. It is not shared with outside departments.

Who can I contact with questions or concerns?

Any questions, please get in touch with the Emergency Management Coordinator via email at vdestefano@eastpetersburgborough.org or contact the East Petersburg Borough Office to request a phone call from the Emergency Management Coordinator.